



**CAREER OPPORTUNITY:
MANAGER, CASE MANAGEMENT**

*Are you someone who is driven to make an impact on the world?
This is a leadership opportunity for someone who wants to be part of a passionate team
transforming people's lives through case management.*

ABOUT VE'AHAVTA

Ve'ahavta is a registered non-profit social service organization based on the Jewish ethics of justice, kindness, and responsibility. At Ve'ahavta, we deliver programs that break down barriers, restore human dignity, foster capacity-building, and empower marginalized individuals to navigate socio economic barriers and create real change in their lives. Further information can be found at www.veahavta.org.

At Ve'ahavta, we value hard work, but we also value recognition, wellness, and taking care of each other. In addition to a competitive salary, Ve'ahavta employees are offered full group health benefits including dental coverage, a Wellness Spending Account allowance, Employee Assistance Program, generous vacation and sick time off policies, in addition to office closures for all statutory and Jewish holidays. Above all, we provide a warm, supportive, fun, and progressive place of work. Come join us!

"Ve'ahavta has created a standard of workplace community for me--in all my years of work, I have never found a home like Ve'ahavta. The care, guidance, support, encouragement, and togetherness that everyone shows and works towards has created a high standard of the kind of workplace people deserve to be in." - R.M., Ve'ahavta Case Manager

JOB PURPOSE

In this leadership role, and as a member of the management team, you will be responsible for overseeing all aspects of case management at Ve'ahavta and for supervising a team of Case Managers and one Career Counsellor working with hundreds of clients affected by poverty and homelessness.

The clients we serve face poverty and hardship, and face barriers related to mental health, substance use, housing, unemployment etc. Our clients participate in these programs in order to stabilize their lives and prepare for further education or employment. Our programs include internships, job training, life skills training and career counselling, along with other wrap around supports.

In collaboration with your supervisor, the Director of Programs, you will plan and execute the organization's case management services across all programs to ensure consistency, efficiency, and effectiveness in meeting objectives and targets, while meeting the high standards of quality service outlined by the organization and producing the best possible outcomes for program participants.

In addition to developing and managing your team of direct reports, you will also be responsible for tracking and reporting on program targets, implementing and overseeing the use of case management software and developing enhancements to the social work services offered by the organization. Your data management skills will be used to manage relevant and timely data collection on key performance indicators and develop recommendations for service delivery improvement.

You will be responsible for supervising, mentoring, evaluating, and leading your team - providing them with functional guidance, crisis support, and occasional coverage in the case of their absence from work. You will implement clinical, professional, and ethical standards as outlined by relevant professional and licensing bodies to ensure your team is operating at a standard of excellence.

In addition, the organization is currently embarking on an exciting expansion plan, offering much opportunity for professional development, growth, and impact.

Does this sound like the opportunity of a lifetime? Do not delay, apply today!

We are seeking a value-driven individual who is passionate about case management and making an impact. Applicants are required to meet the following eligibility criteria:

QUALIFICATIONS

- 5+ years of professional case management experience
- 3+ years of supervision/management experience
- Undergraduate/post graduate degree, Masters of Social Work or related field
- Superb case management skills
- Excellent interpersonal skills, desire, and ability to mentor/coach/train staff
- Driven, motivated, creative, and confident leader
- Tech savvy with a strong interest in learning new applications and platforms
- Strong work ethic, highly motivated and passionate about making an impact
- Highly organized, ethical, efficient, and detail oriented

**a full job description is available upon request*

**this is a hybrid position*

Please be advised that all offers of employment are contingent upon the successful completion of a Police Records Check and Vulnerable Sector Screening.

Interested applicants are invited to fill out the Screening Form below.

Link: <https://forms.monday.com/forms/17bd7bae3495c839aef827f11436776a?r=use1>

Ve'ahavta is an equal opportunity employer that values equity, diversity, and inclusion. All eligible candidates are encouraged to apply.